

**FACTS****WHAT DOES CYPRESS BANK, STATE SAVINGS BANK DO WITH YOUR PERSONAL INFORMATION?****Why?**

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some, but not all, sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

**What?**

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- Account balance and payment history
- Credit history and credit scores

When you are *no longer* our customer, we continue to share your information as described in this notice.

**How?**

All financial companies need to share customers' personal information to run their everyday business. Below, we list the reasons financial companies can share their customers' personal information, the reasons **CYPRESS BANK, STATE SAVINGS BANK** chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Cypress Bank, State Savings Bank share?	Can you limit this sharing?
<b>For our everyday business purposes—</b> such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
<b>For our marketing purposes—</b> to offer our products and services to you	Yes	No
<b>For joint marketing with other financial companies</b>	No	N/A
<b>For our affiliates' everyday business purposes—</b> information about your transactions and experiences	No	N/A
<b>For our affiliates' everyday business purposes—</b> information about your creditworthiness	No	N/A
<b>For our affiliates to market to you</b>	No	N/A
<b>For nonaffiliates to market to you</b>	No	N/A

**Questions?**

Call (903) 856-6653 or go to [www.cypressbanktx.com](http://www.cypressbanktx.com)

**Who we are****Who is providing this notice?****CYPRESS BANK, STATE SAVINGS BANK****What we do****How does CYPRESS BANK, STATE SAVINGS BANK protect my personal information?**

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

**How does CYPRESS BANK, STATE SAVINGS BANK collect my personal information?**

We collect your personal information, for example, when you

- Open an account or deposit money
- Pay your bills or Apply for a loan or Apply for financing
- Give us your income information

We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.

**Why can't I limit all sharing?**

Federal law gives you the right to limit only

- Sharing for affiliates' everyday business purposes—information about your creditworthiness
- Affiliates from using your information to market to you
- Sharing for nonaffiliates to market to you

State law and individual companies may give you additional rights to limit sharing.

**Definitions****Affiliates**

Companies related by common ownership or control. They can be financial and nonfinancial companies.

**Nonaffiliates**

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

**Joint marketing**

A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

**Consumer Complaint Notice**

The Cypress Bank, SSB is chartered under the laws of the State of Texas and by state law is subject to regulatory oversight by the Texas Department of Savings and Mortgage Lending. Any consumer wishing to file a complaint against the Cypress Bank, SSB should contact the Texas Department of Savings and Mortgage Lending through one of the means indicated below:

In Person or by U.S. Mail; 2601 North Lamar Boulevard, Suite 201, Austin, TX 78705-4294, Telephone No.: (877) 276-5550, Fax No.: (512) 936-2003, or via electronic submission on the Department's website at [http://www.sml.texas.gov/consumerinformation/tdsml\\_consumer\\_complaints.html](http://www.sml.texas.gov/consumerinformation/tdsml_consumer_complaints.html).